

Re-opening Corona / COVID-19

Important information for patients

Gwena

Dental Care · Gofal Deintyddol



We now have to screen every patient before treatment. If we cannot complete a coronavirus check, we will have to cancel your appointment.



For your safety and that of our staff, the practice doors will be locked. We will let you in when it's safe to do so.



To keep a sterile environment, the practice will now be clutter-free. You can expect to not see magazines or water coolers for example.



We are still the same friendly team behind the PPE! Our standard of care is the same, but now we've increased our sanitisation procedures.

1

BEFORE YOUR APPOINTMENT



We will be sending you key information via email.



We will ask you to complete a virus screening check.



You will be asked to complete a medical history form.



If you pay for your dental treatment, you will be asked to pay in advance online or over the phone in order to minimise contact and risk at the Practice.

2

ON THE DAY OF YOUR APPOINTMENT



Please use the toilet before leaving home.



Before you arrive, please hydrate and brush your teeth.



Please bring only what you need and limit bringing valuables.



Call us when arriving. Remain in your car or outside the practice.

3

WHEN YOU ENTER THE PRACTICE



You will be asked to leave belongings at the entrance.



To minimise risk, please ensure you attend your appointment alone, unless you require assistance or are supporting a child or someone vulnerable. Please avoid bringing families.



We will ask you to sanitise your hands. We will record your temperature and oxygen levels.



There will be no reception team, you will be guided straight to the treatment room.

4

ONCE INSIDE THE SURGERY



Our team will be wearing extra PPE (protective gear).



You may be asked to swill with a mouth rinse solution.



Treatment areas are disinfected between each patient.

Stay Safe

gwenadentalcare.co.uk
029 2061 5279

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